

1-6-14 EMS Within 4 Minutes

Measurements and Targets	Q3 2013
Exceed last year's performance of the first unit at emergency medical calls within 4 minutes of an incident.	85%

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Q2 2013	Q1 2013	Q4 2012
85%	86%	83%

1-6-14 EMS Within 4 Minutes

Q3 2012	Q2 2012	Q1 2012
83%	84%	83%

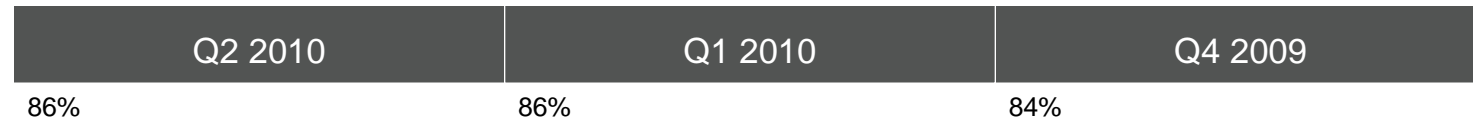
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Q4 2011	Q3 2011	Q2 2011
87%	87%	87%

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Q1 2011	Q4 2010	Q3 2010
Not Reported	85%	85%

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Q3 2009	Q2 2009	Q1 2009
85%	85%	86%